



FEED AND BIOFUEL

# AUTOMATION SUPPORT CONTRACT

OPTIMIZES COSTS AND REDUCES DOWNTIME

When you choose ANDRITZ products, you can rest assured that we can also provide comprehensive service support after the sale.

With our pre-paid service hours you receive unbeatable response times that keep your production running optimally.

ANDRITZ Support gives you peace-of-mind; knowing that, should the unexpected happen, you have the resources to resolve the problem swiftly and efficiently.

As a leading provider of feed and biofuel solutions, we know the value of a reliable machine maintenance

program. The ANDRITZ Automation Support Contract helps you protect your investment and achieve maximum machine life.

# ANDRITZ

ENGINEERED SUCCESS

# Automation support contract – optimizes costs and reduces downtime

## AUTOMATION SUPPORT

Avoid unnecessary downtime and get your factory up and running faster with support from our automation engineers.

## WE CAN HELP YOU WITH:

- Troubleshooting
- Technical failures
- Installation and configuring
- Recover from abnormal conditions
- All performed online or by phone.

## ANDRITZ ALSO PROVIDES:

- On-site service
- Repair service
- Spare parts service
- Data back up package
- Machine maintenance program.

Your technical requests are delivered directly to our skilled automation engineers, who's expertise will keep your production up and running.

## AUTOMATION OFFICE OPENING HOURS: CET

Weekdays: 08:00–16:00 (GMT+1)  
Friday: 08:00–15.30 (GMT+1)

## AUTOMATION SUPPORT OUTSIDE OFFICE OPENING HOURS: CET

Weekdays: 16:00–24:00 (GMT+1)  
Fridays: 15:30–24:00 (GMT+1)  
Saturdays and  
DK public holidays: 08:00–18:00 (GMT+1)  
Sundays: 08:00–24:00 (GMT+1)



## ANDRITZ Feed and Biofuel A/S

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